

# Open Training Programme



At Process Insight Consulting we're specialist trainers in process excellence and continuous improvement. We've trained and certified over 1,000 Lean Sigma Green Belts, Black Belts and Master Black Belts. All our courses meet the requirements of the major internationally recognised certification bodies.

Whilst much of our training is delivered "in-house", we also offer our training programme through open public training courses which are ideal for individuals or smaller groups.

Our courses follow a "learning by doing" approach, working in teams and solving real business problems. We give delegates both the "hard" and "soft" skills they can immediately take back to their own organisations and apply quickly to drive improvements.

Lean Sigma trained employees stand out in an organisation through their abilities to rapidly deliver tangible & significant benefits using proven problem solving methods.

We believe that external accreditation is important providing value to both the employee and their employer. The majority of the people we have trained have gone on to achieve full British Quality Foundation certification.



## Lean Six Sigma Green Belt Programme

Designed to enhance the business improvement capabilities of manufacturing, service, and customer experience professionals, the 5 day Green Belt programme is suitable for aspiring business improvement leaders and anyone looking to enhance their problem solving skills.



### The Programme Covers:

- Overview and origins of Lean Six Sigma
- The Lean Six Sigma problem-solving methodology
- Quality and process improvement tools and techniques
- How to generate real business impact
- The dos and don'ts of a successful Lean Six Sigma implementation

“Excellent course! Thoroughly enjoyed the whole week. Lots to take in, however (it was) completed in a way that made it both enjoyable and memorable. Had a totally fabulous week and now looking forward to putting it into practice”

Susan McKenna  
CI Leader & 5S Co-ordinator, Macfarlan Smith

## Black Belt Upgrade Programme

Designed to further develop the skills and capabilities of delegates trained to Green Belt level, the Black Belt Upgrade Programme uses methods, tools and techniques that are applicable to all sectors and business functions.

The course uses JMP® statistical analysis software, allowing us to train in 30% less time than alternative approaches.

This enables us to cover a broader range of topics and a wider variety of techniques.

“*The Process Insight approach to Lean Six Sigma and their training skills are the best. If anyone wants 110% satisfaction with Black Belt training you will get it with Process Insight*”

*Pierre Autret, Master Black Belt, Verallia Bottles*

## Master Black Belt Programme

Our flexible programme is highly recommended as it offers a unique blend of training, mentoring and “development in place” which is specifically tailored to your individual needs.

With “one-on-one” coaching we support delegates on their journey towards the prestigious BQF Master Black Belt certification. The programme also includes our popular Master-classes on Programme Deployment and Change Leadership aimed specifically at leaders of Process Excellence & Continuous Improvement activities.

“*The Process Insight MBB programme is a fantastic framework to guide your personal and technical skills development across a wide range of inter-related fields. The 1-2-1 mentoring and was invaluable. I would not have got there without their support. It is widely recognised so has provided a great platform to diversify my career*”

*George Paul, Master Black Belt RBS*

## The Modular Programme Covers:

- Data driven problem solving
- Statistical analysis techniques for process improvement
- Process modelling & simulation
- Design of Experiments for process optimisation
- Change Leadership skills



To discuss either our Open Training or an “in – house” programme please contact Andrew Ruddick



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